

## Billabong Sanctuary COVID-Safe Information



At Billabong Sanctuary our first priority is the safety and well-being of our visitors, our team members and our animals.

Queensland Health has approved our COVID-19 Safe Industry Plan for Wildlife Parks.

As we are spread over 10 hectares (25 acres) of beautiful tropical parkland we do not have to restrict visitor numbers and there is no need to book ahead.

**As of May 3<sup>rd</sup>, we are open from 9 am till 4 pm every day except Christmas Day.**

**Please note the following measures that are in place for everyone's safety:**

- Please do not attend if you are feeling unwell.
- As of May 1<sup>st</sup> all Qld hospitality businesses must use the Check in Qld app to sign in visitors. If you've gone out for a meal or a drink recently you likely have this on your phone already. It is available here: <https://www.covid19.qld.gov.au/check-in-qld>  
If you have difficulties with this, we'll help you-- just ask!  
Contact tracing information will not be used for any other means. It will be securely stored, and then deleted after 8 weeks.
- Contactless payment available at the Shop and the Photo Hut.
- Implementation of social distancing throughout the park, including the shop, the picnic areas, and the show areas. Signage throughout the park to remind and assist you!
- Frequent cleaning and sanitizing of all surfaces and high-touch areas.  
Additional hand-sanitizing stations throughout the park, in addition to the regular hand-washing stations.
- During Reptile Experience, we invite you hold a python and even a baby crocodile free of charge! We just ask you to please sanitize your hands before handling the animal.
- Blinky Bill's Café offers freshly prepared light meals. (Our famous Billabong Burger is a favourite with the locals!) Cafeteria staff have completed the COVID-Safe mandatory training required by Qld Health. If you prefer, you may bring an esky and take advantage of our free gas barbecues. Enjoy your meal at spaced seating in one of the many shaded picnic areas.

Thank you for your understanding and for your ongoing support. You have buoyed us up during these challenging times, and shown us how important Billabong Sanctuary is to our community – not just as a tourist attraction but as a place that the locals consider to be their very own wildlife park.

We're excited to continue to share this very special place with you.

-- Bob and Del Flemming